#### **CHECK SHEET**

The sheets of this Tariff are effective as of the date shown on at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	<b>REVISJON</b>	SHEET	<b>REVISION</b>	<u>SHEET</u>	<b>REVISION</b>
1	Original	18	Original	35	1st Revised*
2	1 <sup>st</sup> Revised*	19	Original	36	1st Revised*
3	Original	20	Original	37	1st Revised*
4	Original	21	Original	38	Original
5	Original	22	Original	39	Original
6	Original	23	Original	40	1 <sup>st</sup> Revised*
7	Original	24	Original	41	1st Revised*
8	Original	25	Original	42	1st Revised*
9	Original	26	Original	43	1st Revised*
10	Original	27	Original	44	1st Revised*
11	Original	28	Original	45	1 <sup>st</sup> Revised*
12	Original	29	Original		
13	Original	30	Original		
14	Original	31	Original		
15	Original	32	Original		
16	Original	33	Original		
17	Original	34	1 <sup>st</sup> Revised*		

RECEIVED

ISSUED: August 13, 2012 EFFECTIVE: August 18/29/2012 ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470

### 3.1 Local Exchange Service (Continued)

# 3.1.3 Local Line Rates and Charges (Continued)

## Non-Recurring Charges

Activation Fee <sup>1</sup>	\$25.00	<b>(R)</b>
Restore Service	\$15.00	(N)
Transfer Service	\$40.00	
Number Change	\$20.00	
Name Change	\$10.00	
Toll Limitation Service <sup>2</sup>	\$3.49	(N)

## Recurring Charges - Monthly

Call Waiting	\$ 5.00 (per line)	
Call Forwarding	\$ 5.00 (per line)	
3 Way Calling	\$ 5.00 (per line)	
Return Call (*69)	\$ 5.00 (per line)	(N)
Calling Number ID	\$10.00 (per line)	, ,
Voice Mail	\$10.00 (per line)	(N)
Internet	\$14.95 (Dial Up)	(N)
Toll Limitation Service <sup>2</sup>	\$2.99 (per line)	(N)

KY USF Support Charge \$0.08 per line KY TRS/TAP Support Charge \$0.04 per line

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470



EFFECTIVE: August 18/29/12012

The Company reserves the right to waive the Activation fee. Toll limitation services are provided for Lifeline customers at

### 3.1 Local Exchange Service (Continued)

## 3.1.3 Local Line Rates and Charges (Continued)

Calling Plans (Monthly Recurring Charges)

A. Basic Package

(**N**)

**Unlimited Local Calling** 

Monthly Charge:

\$47.75(Non-Lifeline Customers)

\$35.00 (Lifeline Customers)

B. Premiere Package

Unlimited Local Calling Caller ID with Name

Call Waiting Caller Waiting ID

Monthly Charge: \$52.75 (Non-Lifeline Customers)

\$40.00 (Lifeline Customers)

C. Complete Package

Unlimited Local Calling Caller ID with Name

Call Waiting
Caller Waiting ID
\*69

Three Way Calling Call Forwarding

Monthly Charge: \$57.75 (Non-Lifeline Customers)

\$45.00 (Lifeline Customers)

ANCH

(N)

EFFECTIVE: August 18/12012012

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470

#### 3.2 Directory Assistance

Customers will not have access to Directory Assistance

## 3.3 Operator Assistance

Customers will have access to local operator services only within the limitations imposed by the presence of the underlying carrier's toll restriction and billed number screening services.

## 3.4 <u>Directory Listings</u>

The Company shall provide for a single directory listing in the telephone directory published by the underlying carrier in the Customer's exchange area.

- 3.4.1 In order for listings to appear in an upcoming directory, the Customer must subscribe to service from the Company in time to meet the directory-publishing schedule.
- 3.4.2 Directory listings are provided in connection with each Customer's service as specified herein:
  - A. <u>Primary Listing</u>: The listing shall include the first and last name of the Customer. The listing will also include the Customer's address.
  - B. <u>Non-published Listings</u>: A Non-published telephone number will be furnished at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and the directory assistance records.

(**M**)

**(M)** 

EFFECTIVE: August 18/12012012

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470

## 3.4 Directory Listings (Continued)

C. <u>Non-Recurring Charges:</u> Non-Recurring Directory Listings are as follows:	g charges as	sociated with	(M)   
Non-published number (per line no charge if included in Customer's original service order	\$15.00	( <b>R</b> )	     
or number change)		<b>(T)</b>	
D. <u>Recurring Charges:</u> Monthly Recurring charges associated with Directory Listings are as follows:			
Non-published number	\$5.00	<b>(I)</b>	( <b>M</b> )

## 3.5 Miscellaneous Fixed Non-Recurring Charges:

Change Telephone Number	\$20.00	<b>(R)</b>
(per line) Transfer Account to New Address	\$40.00	( <b>R</b> )
per line) Reconnect Previous Customer	\$25.00	( <b>R</b> )
(per line) Extension Fee	\$5.00	(N)
Service Order Charge (plus cost of feature(s))	\$10.00	(T)
(each time changes are made to a telephone nur		(1)

#### 3.6 Miscellaneous Variable Non-Recurring Charges

For any incidental charges which appear on the Company's billing from the underlying carrier (e.g., directory assistance, call tracing, etc.), the charges are passed through to the Customer.

#### 3.7 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and hospital. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E91I provider for display at the Public Service Answering Profine RANCH (PSAP).

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470 EFFECTIVE: August 18/29/22)12

PUBLIC SERVICE

COMMISSION OF KENTUCKY

#### Section 5 Lifeline Program

#### 5.0 General

- (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42.
- (B) Lifeline is supported by the federal universal service support mechanism.
- (C) Federal support of nine dollars and twenty-five cents (\$9.25) is available for each Lifeline service and is passed through to the subscriber. An additional three dollars and fifty cents (\$3.50) credit is available in state support.

#### 5.1 Regulations

(A) General

- (1) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified in Section 5.2 following or their annual household income must not exceed 135% of the federal poverty guidelines.
- (2) A Lifeline customer may subscribe to any local service offering available to other residential customers. Since the Lifeline credit is applicable to the primary residential connection only, it may not be applied to multiple lines in a package for local service.
- (3) Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

RECEIVED

(N)

**(D)** 

 $(\mathbf{T})$ 

**(T)** 

ISSUED: August 13, 2012 EFFECTIVE: August 18/29/2012

ISSUED BY: Chris Peltier, President 710 NE 48th Avenue Road Ocala, Florida 34470

#### 5 Lifeline Program (Continued)

- Regulations (Continued)
  - (A) General (Continued)
    - No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
    - (5) The Federal Universal Service Charge will not be billed to Lifeline customers.
    - Lifeline subscriber's local service will not be disconnected for (6) non- payment of regulated toll charges. Local service may be denied for non-payment of local calls. Access to toll service may be denied for non-payment of regulated tolls.
    - (7) At no time shall a customer's Lifeline rate go below zero.

#### 5.2 Eligibility

(A) Customers are eligible if they participate in at least one of the following programs:

> Medicaid, Food stamps, Federal Public Housing, Supplemental Security Income, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families (TANF), or National School Lunch's fee lunch program (NSL).

Additionally, Customers are eligible if their total gross annual income does not exceed 135% of the federal poverty income guidelines.

All applications for service are subject to verification with the state agency (B) responsible for administration of the qualifying program.

**(T)** 

**(T)** 

**(T)** 

EFFECTIVE: August 18/120/12012

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470

#### 5 Lifeline Program (Continued)

#### 5.3 Certification

- (A) Proof of eligibility based on income or in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services unless the Company has access to an eligibility database with which they can verify applicant's eligibility. Lifeline subscribers must complete and sign a Lifeline certification form. The Lifeline credit will not be established until the Company has received such signed document. If the customer requests installation prior to the Company's receipt of such signed document, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within 60 calendar days, the Lifeline credit will be discontinued.

TARIFF BRANCH
RECEIVED

**(T)** 

**(T)** 

ISSUED: August 13, 2012 EFFECTIVE: August 18/29/2012

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED BY: Chris Peltier, President 710 NE 48th Avenue Road Ocala, Florida 34470

#### 5 Lifeline Program (Continued)

# 5.3.1 General

- (A) Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- (B) Service Charges are applicable for installing or changing Lifeline service.
- (C) The Service Change Charge is not applicable when existing service is converted intact to Lifeline. (T)
- (D) The total Lifeline credit consists of one federal credit plus one (1) state credit

(1) Federal credit

Monthly Credit

All programs, one per Lifeline service \$9.25

(2) State credit

All programs, one per Lifeline service \$ 3.50

RECEIVED

**(C)** 

**(C)** 

ISSUED: August 13, 2012 EFFECTIVE: August 18/20/2012

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED BY: Chris Peltier, President 710 NE 48th Avenue Road Ocala, Florida 34470

# 5.5 Reserved for Future Use

**(D)** 

TARIFF BRANCH
RECEIVED

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470 EFFECTIVE: August 18/29/22)12

# 5.5 Reserved for Future Use

**(D)** 

**(D)** 

TARIFF BRANCH
RECEIVED

ISSUED: August 13, 2012

ISSUED BY: Chris Peltier, President

710 NE 48th Avenue Road Ocala, Florida 34470 EFFECTIVE: August 18/29/12012